



December 4, 2023

To our valued customers,

I want to make you aware that we have identified an issue with a limited number of our Frigidaire rear control ranges in which the user interface can detach from the unit, posing a safety risk.

We have isolated the impacted units to several models and less than 3,000 units in total have shipped. Importantly, we have also implemented a solution to remedy the issue going forward.

For the inventory you have on hand, we'd like to ask that you stop selling and quarantine the models and serial numbers listed below. In the next week, your account manager will reach out to discuss how we will retrieve these impacted units from your location. Units that fall outside of this serial range below may continue to be sold.

We also want to be fully transparent that we are working with the CPSC on this issue and will communicate any additional mitigation steps that may come from that discussion, including any consumer communications or market interventions. As always, the safety of our consumers is our top priority.

Impacted Frigidaire Range Models

Impacted Models	Serial Numbers
FCRG3051BB, FCRG3051BS, FCRG3051BW	VF34316279 - VF34618322
FCRE3052BB, FCRG3052BB, FCRE3052BS, FCRG3052BS, FCRE305CBS, FCRE3052BW, FCRE305CBW, FCRG3052BW	
FCRE3062AB, FCRE3062AS, FCRE306CAS, FCRG3062AS, FCRL3062AS, FCRE3062AW, FCRE306CAW, FCRG3062AW	

Thank you for your help and patience as we resolve this. We sincerely apologize for the inconvenience and greatly appreciate your business.

Sincerely,

Benjamin Liebert

Senior Vice President, Sales
Electrolux Group North America